

PROBLEM HAS BEEN CORRECTED

Valencia Water Company – Town Division AZ04-07-078

This notice is to update our Valencia Water Company customers regarding the boil water advisory issued on Friday September 13, 2013.

UPDATED INFORMATION: Valencia Water Company customers were notified on 13 September 2013 Ecoli bacteria was found in two samples and were advised to not drink the water without boiling it first. The water samples taken on 13 September 2013 revealed Ecoli bacteria are no longer present in our drinking water. **We are pleased to report that the problem has been corrected and that is no longer necessary to boil your water.**

What should I do?

- **Before normal use of your tap water, please open all your taps in your home at the same time and let them run for 10 minutes.**
- **Swimming pools and chlorinated spas do not need to be drained per the Maricopa County Environmental Services Department.**
- **It is no longer necessary to boil your water.**

What happened? What was done?

- Ecoli bacteria were found in our drinking water. Bacteria contamination can occur when increased run-off enters the drinking water source. It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.
- Chlorine injection was increased in the water supply and distribution water lines were flushed.

The Valencia Water Company is committed to providing its customers with safe, reliable and compliant drinking water. We apologize for any inconvenience and thank you for your support through this safety incident.

For more information, please contact:

Global Water at 623-518-4000, 21410 North 19th Avenue, Suite 201, Phoenix, AZ 85027 (Corporate office) or; Maricopa County Environmental Services Department at 602-506-6666.

This notice was prepared by Global Water and the Valencia Water Company – Town Division.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date distributed: 14 September 2013